

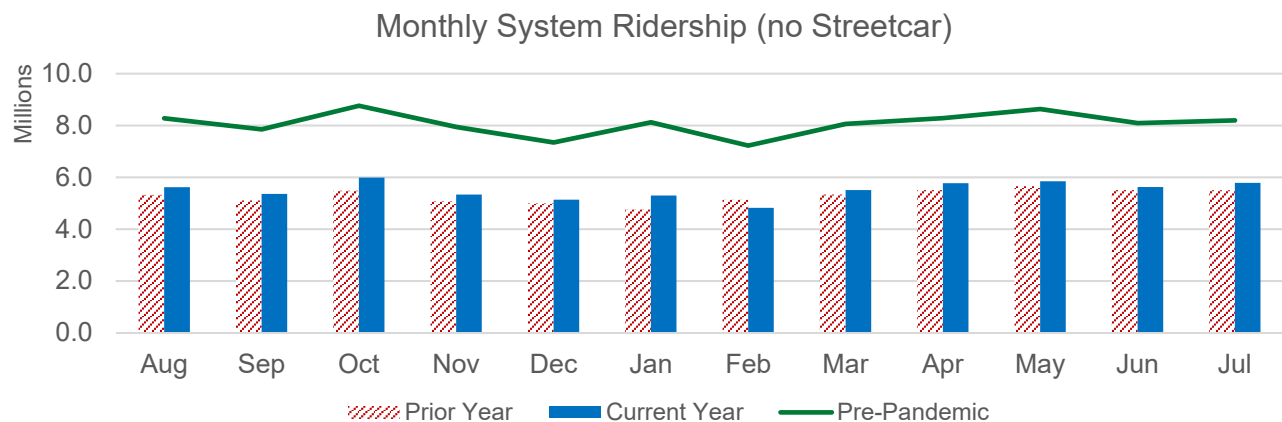
Date: August 20, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: July 2025 Monthly Performance Report

The monthly system-wide ridership increased by 5.3% in July compared to the prior year. Passenger revenue increased by 6.2%, and the system costs per boarding increased by 8.8%, from \$7.76 to \$8.44, compared to July 2024. The monthly Streetcar ridership decreased by (17.5%) compared to last year.



1. Weekly system boardings increased by 5.2% in July compared to the previous year. Weekly boardings increased by 9.8% on Bus, 4.7% on WES, 20.4% on LIFT/Cab, but decreased by (2.7%) on MAX.
2. Weekday fixed route boardings were 200,752 in July, an increase of 4.0% compared to the prior year. Boardings increased by 7.5% on Bus, 4.7% on WES, except decreased by (2.2%) on MAX. Weekend fixed route boardings increased by 19.2% on Bus, but decreased (4.3%) on MAX.
3. The five MAX lines averaged 68,215 weekdays, 60,636 Saturdays, and 51,781 Sunday boardings in July. Weekday ridership on the five MAX lines averaged 27,182 on the Blue Line, 17,408 on the Red Line, 8,166 on the Yellow Line, 10,434 on the Green Line, and 5,025 on the Orange Line. Total MAX ridership decreased (9.6%) during the weekday peak, but increased 3.7% during weekday off-peak periods, resulting in a (2.2%) decrease in weekday MAX ridership.

The MAX weekend ridership increased by 8.8% on Saturday but decreased by (16.2%) on Sunday compared to last year.

The total MAX weekly ridership in July decreased by (2.7%) compared to last year.

4. Bus averaged 132,047 weekdays, 94,529 Saturdays, and 84,184 Sunday boardings in July. Bus ridership increased 8.5% during weekday peak periods and 6.8% during weekday off-peak periods, resulting in a 7.5% increase in weekday bus ridership.

The bus weekend ridership increased by 8.1% on Saturday and 34.7% on Sunday compared to last year.

The total weekly bus ridership in July increased by 9.8% compared to a year ago.

Bus weekly ridership increased 9.6% on frequent routes and 10.5% on non-frequent routes compared to last July.

5. WES averaged 490 daily boardings in July, a 4.7% increase compared to the prior year. In July, WES operated with 2 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.5% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 20.4% in July. The weekday and weekend boardings increased 19.8% and 23.8%, respectively, compared to the prior year.
7. July passenger revenues were \$5.3 million, an increase of 6.2% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$6.96 to \$7.60, or 9.2%, compared to last July.
9. Weekday Streetcar boardings averaged 1,494 on A-Loop, 1,480 on B-Loop, and 5,068 on North South (NS) line in July. The weekday boardings decreased by (21.7%) on A-Loop, (22.1%) on B-Loop, and (17.9%) on NS line compared to the prior year.

In July, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 83.0%, 75.0%, and 83.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Jul 25	Jul 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,601	33,810	8.3%	36,601	33,810	8.3%
Bus-Frequent Service*	<u>95,446</u>	<u>88,980</u>	7.3%	<u>95,446</u>	<u>88,980</u>	7.3%
Subtotal All Bus	132,047	122,790	7.5%	132,047	122,790	7.5%
MAX	68,215	69,727	-2.2%	68,215	69,730	-2.2%
Commuter Rail	<u>490</u>	<u>468</u>	4.7%	<u>490</u>	<u>470</u>	4.3%
Fixed Route Total	200,752	192,985	4.0%	200,752	192,990	4.0%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,699	2,252	19.8%	2,699	2,252	19.8%
System Total	203,451	195,237	4.2%	203,451	195,242	4.2%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	223,721	202,430	10.5%	223,721	202,430	10.5%
Bus-Frequent Service*	<u>615,227</u>	<u>561,490</u>	9.6%	<u>615,227</u>	<u>561,490</u>	9.6%
Subtotal All Bus	838,948	763,920	9.8%	838,948	763,920	9.8%
MAX	453,492	466,142	-2.7%	453,492	466,142	-2.7%
Commuter Rail	<u>2,450</u>	<u>2,340</u>	4.7%	<u>2,450</u>	<u>2,340</u>	4.7%
Fixed Route Total	1,294,890	1,232,402	5.1%	1,294,890	1,232,402	5.1%
Frequent Bus % of Total Bus	73.3%	73.5%	-0.2%	73.3%	73.5%	-0.2%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	15,649	13,000	20.4%	15,649	13,000	20.4%
System Total	1,310,539	1,245,402	5.2%	1,310,539	1,245,402	5.2%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.28	\$9.87	4.15%	\$10.28	\$9.87	4.15%
Bus-Frequent Service*	\$6.11	\$6.02	1.50%	\$6.11	\$6.02	1.50%
Subtotal All Bus	\$7.22	\$7.04	2.56%	\$7.22	\$7.04	2.56%
MAX	\$7.88	\$6.44	22.36%	\$7.88	\$6.44	22.36%
Commuter Rail	\$85.94	\$85.26	0.80%	\$85.94	\$85.26	0.80%
Fixed Route Total	\$7.60	\$6.96	9.20%	\$7.60	\$6.96	9.20%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$77.70	\$83.85	-7.33%	\$77.70	\$83.85	-7.33%
System Total	\$8.44	\$7.76	8.76%	\$8.44	\$7.76	8.76%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jul 25	Jul 24	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	200,752	193,000	4.02%	200,750	192,980	4.03%
Avg. Weekday Originating Rides	173,081	165,498	4.58%	173,080	165,500	4.58%
Monthly Boarding Rides/Rev. Hour	37.10	37.29	-0.51%	37.10	37.29	-0.51%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.19%	10.05%	-0.86%	9.19%	10.05%	-0.86%
System Cost/Boarding Ride	\$9.79	\$8.91	9.88%	\$9.79	\$8.91	9.88%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$260.75	\$244.31	6.73%	\$260.75	\$244.31	6.73%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	86.70%	89.31%	-2.61%	86.70%	89.31%	-2.61%
Bus & Rail Maintenance Attendance	93.26%	94.47%	-1.21%	93.26%	94.47%	-1.21%
WES Maintenance & Admin Attendance	81.42%	95.99%	-14.58%	81.42%	95.99%	-14.58%
Weekly Boarding Rides Per Full Time Employee	359.1	366.6	-2.03%	359.1	366.6	-2.03%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,764	8,252	30.44%	10,764	8,252	30.44%
Bus Collisions/100,000 Miles	3.10	2.70	14.81%	3.10	2.70	14.81%
Bus % Maintained Pullouts	99.99%	99.92%	0.07%	99.99%	99.92%	0.07%
Bus On-Time Performance(1)	85.00%	86.70%	-1.70%	85.00%	86.70%	-1.70%
MAX Car Miles/Svc Delay Defects(2)	9,432	7,484	26.02%	9,432	7,484	26.02%
MAX Collisions/100,000 Miles	2.60	3.30	-21.21%	2.60	3.30	-21.21%
MAX % Maintained Pullouts	100.00%	98.70%	1.30%	100.00%	98.70%	1.30%
MAX On-Time Performance(1)	80.20%	74.30%	5.90%	80.20%	74.30%	5.90%
WES Miles/Relevant Failure	6,468	6,468	0.00%	6,468	6,468	0.00%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	99.50%	98.20%	1.30%	99.50%	98.20%	1.30%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Jul 25	Jun 25	Jul 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,494	1,622	1,909	1,706	1,820	-6.3%
B-Loop Boardings	1,480	1,719	1,901	1,753	1,780	-1.5%
North South Line Boardings	5,068	5,015	6,174	5,026	5,224	-3.8%
Average Weekend Ridership						
A-Loop Boardings	3,255	3,428	3,593	3,034	2,919	3.9%
B-Loop Boardings	3,216	3,175	3,154	2,909	2,661	9.3%
North South Line Boardings	6,814	6,401	7,962	6,510	6,644	-2.0%
Average Weekly Ridership						
A-Loop Boardings	10,725	11,538	13,138	11,561	12,019	-3.8%
B-Loop Boardings	10,616	11,770	12,659	11,675	11,559	1.0%
North South Line Boardings	32,154	31,476	38,832	31,637	32,765	-3.4%
Monthly Ridership						
A-Loop Boardings	47,610	49,357	58,380	50,224	52,103	-3.6%
B-Loop Boardings	47,180	50,426	56,354	50,576	50,045	1.1%
North South Line Boardings	142,420	133,570	172,829	136,678	141,674	-3.5%
A-Loop Boardings/Rev Hour	34.4	38.1	35.4	35.7	32.2	10.8%
B-Loop Boardings/Rev Hour	33.2	38.4	34.8	35.9	31.5	13.8%
North South Boardings/Rev Hour	39.3	39.3	61.5	50.8	51.5	-1.5%
System Boardings/Rev Hour	36.9	38.9	47.3	42.8	41.0	4.4%
Service						
Vehicle Revenue Hours	6,430	6,005	6,077	5,552	5,952	-6.7%
Vehicle Revenue Miles	31,404	29,308	33,272	30,784	32,667	-5.8%
Service Quality						
A-Loop On-Time Performance	83.00%	74.00%	83.00%	78.00%	79.58%	-1.58%
B-Loop On-Time Performance	75.00%	67.00%	72.00%	71.00%	71.92%	-0.92%
North South On-Time Performance	83.00%	77.00%	77.00%	78.50%	75.17%	3.33%
Operator Attendance	84.33%	87.75%	92.02%	83.30%	88.79%	-5.49%
Excused Absence	0.49%	0.03%	0.55%	0.22%	0.27%	-0.05%
Family Leave	7.13%	4.20%	3.26%	7.30%	2.78%	4.52%
Unexcused Absence	0.41%	0.04%	0.05%	0.20%	0.09%	0.11%
Sick Leave	4.90%	7.23%	3.87%	6.73%	5.49%	1.24%
Industrial Injury	2.03%	0.75%	0.00%	1.99%	2.21%	-0.22%
Contractual Absence	0.71%	0.00%	0.25%	0.25%	0.36%	-0.11%
Maintenance Attendance	95.49%	98.78%	92.25%	93.48%	95.40%	-1.93%
Excused Absence	0.15%	0.15%	0.00%	0.09%	0.06%	0.03%
Family Leave	1.02%	0.31%	6.28%	3.40%	2.65%	0.75%
Unexcused Absence	0.00%	0.00%	0.35%	0.01%	0.20%	-0.19%
Sick Leave	2.26%	0.76%	1.12%	2.69%	1.55%	1.15%
Industrial Injury	0.00%	0.00%	0.00%	0.01%	0.00%	0.01%
Contractual Absence	1.09%	0.00%	0.00%	0.31%	0.14%	-0.11%
Overall Attendance	87.22%	90.62%	92.08%	85.92%	90.38%	-4.46%